

FAQ for toll in the Czech Republic

General information

- **Why will the toll operator change?**

The Czech Ministry of Transportation has issued a new invitation to tender for toll collection for the period starting in 2020. In addition to Kapsch, the Czech-Slovak consortium CzechToll/SkyToll, the Hungarian National Toll Payment Systems and T-Systems from Germany participated in the tender. CzechToll/SkyToll won the tender.

- **When will the new toll system be launched?**

The operator CzechToll / SkyToll will take over from Kapsch on 01/12/2019.

- **What will change with the new operator?**

As of 1 December a new electronic toll collection system for vehicles over 3.5 tonnes will be introduced in the Czech Republic. This new system involves a new technology. Therefore all existing OBUs of the previous operator Kapsch will then no longer be functional and have to be replaced until 1 December 2019.

The new toll operator uses flexible satellite technology that combines a global navigation satellite system (GNSS), microwave technology (DSRC) for short-range communications and mobile GSM technology (Global System for Mobile Communications). The technology effortlessly handles an increase in traffic volume without the need for costly new roadside infrastructure for toll collection.

- **Which vehicles are subject to tolls?**

In the Czech Republic, all vehicles with a permissible total towing weight over 3.5 t are subject to toll. The new toll system does not differ with regard to toll payments.

- **How much is the toll?**

The toll fees are laid down by government regulation no. 26/2010 GS of the Czech Republic. The toll on the respective route sections is based on route length (number of kilometres) and vehicle category (number of axles and emission class).

Ordering the new Czech Toll OBU

- **How do I register for the new OBU?**

To make the process as simple as possible for you, UTA will take over your registration for the new OBU for free. In only 3 easy steps you will receive the new OBU needed as of 01.12.2019:

- Visit our UTA toll CZ portal
- Confirm that UTA may register for you
- Provide all necessary documents

- **Can I order the new OBU in the UTA Exclusive Section?**

As of 01/12/2019, the registration is expected to be carried out via the UTA Service Center.

- **What is the process for me in the transition period from September to November 2019?**

Existing UTA toll CZ customers will be provided with login data for the UTA toll CZ Portal. Data from already existing registrations will be imported into the UTA Portal CZ and need to be amended and/or confirmed by the customer. In addition missing vehicle registration documents have to be uploaded.

As a new toll CZ customer, you will receive your login data after sending UTA Toll CZ registration form. Every customer and vehicle registration need to be entered and validated via UTA toll CZ Portal.

- **Which documents do I have to submit?**

Trade register excerpt

New and existing customers have to provide UTA with a certified and valid extract from the Original trade register, which must not be older than 3 months.

Vehicle documents – copy of registration document and possibly emission class certificate

For vehicle registrations, a copy of the vehicle registration document (front and back are required, otherwise the registration will be rejected) and further supporting documents such as emission class certificates (CEMT / COC) are required. For non-EU countries, the emission class certificate is mandatory.

Contracts: "Agreement" and "Appendix"

You will receive an e-mail the day after the registration with the information that the contracts in UTA toll CZ portal are available for download.

The documents have to be submitted in the original in duplicate.

- **Is it possible to speed up the registration process for the new OBU?**

You can issue a Power of Attorney to UTA. This means that UTA can handle the entire process including administration on behalf of you. For each additional vehicle, which is registered, UTA takes over the registration and order of the OBU. Save time and effort.

- **Does the Power of Attorney need to be confirmed by authority/notary?**

The Power of Attorney doesn't have to be confirmed by authority/notary.

- **Can the vehicle data/registration number be changed?**

The registration number cannot be changed. If a registration number change is necessary, the vehicle has to be registered again.

- **You want to continue to settle the toll in the Czech Republic in prepay mode? What do I have to do?**

A pre-registration via the UTA toll CZ portal is not necessary. Please collect the new prepay OBU at the point of sale.

- **Which documents are needed to conclude a Prepay contract at the point of sale?**

At the point of sale the original vehicle registration certificate (and if necessary the emission class certificate) are required.

Receiving the new Czech Toll OBU

- **When will I receive the new OBU?**

Following a successful registration, the collection code is sent to you. You can collect the OBU with this code. On request, the new OBUs can also be sent to the company's registered office. This option applies to orders with a minimum of 10 OBUs.

- **How will I get his box?**

1. Pick up at point of sale
2. Free delivery until 30.11.2019 by the toll operator for orders via the UTA toll CZ portal with at least 10 OBUs for customers based in Germany, Austria, Slovakia and Poland. Shipping to non-EU countries is not possible.

- **How can I obtain an OBU at a point of sale?**

Following a successful registration, UTA receives a confirmation from the toll operator. The confirmation together with a collection code will be emailed to you. The new OBU can be collected at one of the points of sale upon payment of the deposit.

- **What documents are needed to pick up a registered OBU at the point of sale?**

Original of vehicle registration certificate (if necessary emission class certificate).

- **How to install the new OBU?**

The OBU is a plug and play device; it is connected to the power supply through the cigarette lighter. This means that the new OBU can be installed permanently (fix installation by 12V socket possible), but it is not necessary to install it permanently. Battery in OBU allows operating.

- **How does the new OBU look like?**



Return of old OBU (Premid Box)

- **How do I return the old OBU?**

A return via the payment service provider is generally not allowed. Please return your old OBU only at the designated contact points. A return shipment to the contact points is also possible.

Only with return / return shipment to a contact point you will receive your deposit back!

Prepay OBUs can also be returned to the respective point of sale in addition to the designated contact points.

Invoicing

- **How does the UTA invoicing work?**

As usual, the Czech toll transactions are invoiced twice a month. You receive a clear and transparent UTA invoice listing all your transactions in the usual quality.

Costs

- **What are the costs of the change for you?**

The new OBU deposit will increase to approximately €100 per OBU. The deposit will be charged by the toll operator as before and will be deducted from your next UTA invoice after successful registration.

- **Will there be any changes in toll rates?**

There won't be a change in toll rates.